

QUALITY POLICY

Our services and products will:

Satisfy the Customer

Encourage Improvement

Set the Standard

This will be accomplished by continually improving the effectiveness of our Quality Management Systems with a focus on the following key principles:

- > **Commitment to Health Safety and the Environment:** Commit to ensuring the health and safety of employees, customers and other stake holders to minimize environmental impact by our activities.
- > **Customer Focus:** Understanding the requirements of our internal and external customers.
- > **Leadership:** Manage with clear purpose and goal alignment.
- > **Service and Service-Related Product Delivery:** Doing it right, Doing it on-time, Doing it to meet Customer's needs.
- > **Human Resources:** Commit to using and improving the Quality Management System to ensure our continued success.
- > **Process Management and Improvement:** Adhere to all requirements specified with the Quality Management System.
- > **Organizational Improvement:** Work to continuously monitor and improve our organization's performance to remain successful.
- > **Supplier and Contractor Management:** Ensure our Quality Policy is communicated to those that affect our services and service-related products.

The principles outlined above support the Quality Policy and provide the framework to ensure we deliver quality services and service-related products to our Customers.



Freddy Gebhardt
President

